NOVEMBER 2023

HOSPITALITY HOTLINE

Official Newsletter of the Ocean City Hotel-Motel-Restaurant Association





Member Message FROM EXECUTIVE DIRECTOR SUSAN L. JONES

What an amazing start to the fall season - we have been blessed by Mother Nature! We are also blessed to be surrounded by a community of collaborators. Last week, several OC folks attended the Junior Achievement Center grand opening. We are excited to be a part of this project and are eager to show students the many different job and career paths in the hospitality industry. We are one of 25 storefronts and represent the Travel & Tourism sector - check out our Facebook page to see pics. There will be future volunteer opportunites in the storefront, so stay tuned!

The fall season also means the return of networking dinners! We are looking forward to seeing everyone in the coming months. Dates and places can be found on the bottom right. See you soon!



WELCOME NEW MEMBERS

ALLIED

Paragon Payroll, Inc. paragonpayroll.com

DATES FOR YOUR CALENDARS

MD Travel & Tourism Summit Nov. 8 - 10

Storm Warriors 5K Nov. 11 - 9am Ocean City Life-Saving-Station Museum

Diakonia Turkey Trot Nov. 23 - 8am S. Atlantic Ave. & the Boardwalk

Jolly Roger Black Friday Sale Nov. 24 - 8am to 5pm

In-person only at Speedworld

Trimper Rides

Black Friday Sale - in person Nov. 24 10a-2p Christmas Carnival Nov. 25-26 & Dec. 2-3 from 12pm - 5pm

OCHMRA Networking Dinners

6pm to 9pm

November 16 BLU Crab House Embers

December 14 Ashore Resort & Beach Club

January 18 Vista Rooftop

February 15 Princess Royale

April 18 Harrison's Harbor Watch





Hospitality Highlights

WARM WELCOMES & CELEBRATIONS

Please join us in welcoming **Peter Priesner**, the new General Manager of the **Hilton Garden Inn**, who is relocating to Ocean City from another OTO development property. A big congratulations to **Dylan Greer**, VP of Revenue Management at **TPG Hotels and Resorts**, for being the Hotel Management's Thirty Under 30 winner. Way to go Dylan! Chief Engineer **Don Quackenbush** recently started a new position at the **Hyatt Place Ocean City** - congrats on the new gig Don!

We want to wish a fond farewell to the **Angler Restaurant** owners as they begin a new chapter, **Jayne Bunting** and **Julie Bunting Smith** sold the restaurant to familiar faces **Kevin Decker** and **Franco Fidanza**. Congrats to all!

We would like to thank **Bluewater Development** and **MD's Coast Worcester County** for their generous donation of items to our Junior Achievement Storefront!

SAD GOODBYES

On Wednesday, October 18, 2023, we had a celebration of Life for **Lotta Jayne Sawyer** who was an integral part of our Association's growth and success. We appreciate everyone who came out to celebrate Jayne but to those who were unable to make it, you can view the program located on pages 13 - 16.

BEHIND THE BOARD - DAN JASINSKI

Dan Jasinski is the current 2nd Vice President of the OCHMRA. He is the Director of Hotel Performance for the **Real Hospitality Group** and has been with them for over 7 years. He is originally from Lexington, KY but grew up in Baltimore where he attended the University of Baltimore and studied hotel/restaurant management. Although he had an initial interest in culinary school, his passion for the hospitality industry was sparked by his classes.

Dan began his career in the industry as a front desk agent at a local hotel, the Sheraton, which ultimately led him to a 30-year career in the hotel industry. At the young age of 26, he became a General Manager after working various jobs in the hotel industry, gaining experience and promotions. Apart from serving on the OCHMRA board, Dan is also a voting member of the Legislative Committee for the MHLA.

Dan is a big foodie and loves to cook at home for his family. When he's not cooking or working, he cheers for the Orioles, Ravens, and the University of Kentucky.

Tips for the Trade

HSI's Mission to Combat Human Trafficking

Homeland Security
Investigations came up with a
strategic targeted outreach
program - S.T.O.P.

Strategic Targeted Outreach Program (S.T.O.P), is a new initiative driven by Homeland Security Investigations (HSI) to mitigate trafficking by engaging key industries and raising public awareness to RECOGNIZE & REPORT trafficking.

<u>Click here</u> to view the flyer and learn more about how you can help!

How You Can Help

Recognize Know the signs

Report
Call the tipline about suspicious activity

Respond HSI will respond to your call by assisting victims and targeting traffickers



Restaurant Week Returns in Spring

Make plans to participate in Restaurant Week next Spring! Mark your calendars for April 14-28. More details coming soon, save the date!



Member Mentions

50th Annual OCHMRA Spring Trade Expo

It's that time of the year again, and we've started working on the 50th Annual OCHMRA Spring Trade Expo. The event will take place on March 3rd and 4th, 2024 at the OC Convention Center. We'd like to express our gratitude to the Allied Members who have already signed up to exhibit, and we sincerely appreciate your support of the organization! If you haven't signed up yet, we invite you to reach out to us to learn more about reserving a booth.

Our primary goal remains to connect the hospitality industry buyers and sellers, and we strive to make the Expo an affordable marketing opportunity for your company to receive endless exposure. With discounted hotel rates, free parking, and a non-union convention center, our Expo is a smart investment! We have over 400 exhibit booths and have grown to be the Mid-Atlantic's largest hospitality show. All exhibit space will again be on the Lower Level, and we are creating an exciting new area called the Conversation Corner, which will feature a charging station and a comfortable seating area - a corner to conduct business!

Hotel and restaurant members, please encourage your vendors to exhibit, and Allied Members, we'd love to chat!

Exhibit space contracts are available at OceanCityTradeExpo.com.

NEW Membership Perk for Restaurants

Members of our Association have the opportunity to advertise their daily dining deals/specials on our <u>Eat Local OCMD - Daily Dining Deals Facebook page</u> for **free**. With over 6,000 followers, this is an excellent way to promote your restaurant.

During covid, we created this page to spur business. At the time, we opened it up to all businesses to post their dining deals/specials to help promote people eating out and supporting local businesses. However, we recently decided to make the page **exclusively available** to our Association restaurant members. By sharing your deals/specials on this platform, you can enjoy yet another benefit of being a member.

Start promoting your restaurant today!



Industry Insights

american**job**center

The <u>American Job Center</u> provides an array of high-quality services so that workers, job seekers, and businesses can conveniently find the help they need under one roof in easy to reach locations. **Check out page 7-8** for a variety of employment-related services!



Update on Local Tip Credit Elimination Bills

The Montgomery County Council held a public hearing on October 17th to discuss a legislation that aims to phase out the tip credit. During the hearing, restaurant servers and bartenders testified and showed united industry opposition to the bill. They refuted the misinformation, misleading data, and false narratives presented by the proponents of the bill. The Councilmembers were impressed by the excellent testimony provided by servers, bartenders, and restaurant operators. Although the council meetings to discuss the legislation are months away, RAM is executing an aggressive hearing follow-up plan to try and change the Council's support for the bill before the committee meetings take place. SaveOurTip\$



Member Mentions

Last year, O'Conor, Mooney & Fitzgerald Realtors, **The Law Offices of James A. List, LLC,** and the Ocean City Chamber of Commerce collaborated to organize a Turkey and Pie giveaway for the first responders in Ocean City. This year, they are expanding the giveaway to include Berlin. They are inviting other businesses to participate as sponsors at the \$1,000 level by contributing in-kind gifts or gift cards to be included in the tote bags with the turkeys and pies. The businesses that support the event will be recognized on a special Sponsorship page.

They will be giving away more than 250 turkeys and pies on Monday, November 20th from 12–5 p.m. at the following locations:

- Ocean City Fire House 15th Street
- Ocean City Police Headquarters 62nd Street
- Berlin Police Headquarters 129 Decatur Street
- Berlin Fire Company 214 N. Main Street





Princess Royale Festival of Lights - Sponsors Needed

The Princess Royale is having its 2nd annual Royale Festival of Lights on Nov. 17th which will benefit Believe In Tomorrow, The Children's House by the Sea. This non-profit serves critically ill children and their families with respite programs here in the Ocean City area for over 42 years. They house 6 families at a time for a weeklong stay to rest and renew during their child's medical crisis. They are looking for sponsors for the event and offering different sponsor levels, please contact Alexandra Marginean at (410) 524-7777 ext. 2029 for more details.

\$500 Royale Sponsor

Royale Sponsorship Includes:
4 Complimentary Tickets
Company Banner Displayed in Atrium at Royale Festival of Lights (not provided)
Logo displayed on the food table at the event
Inclusion of Logo on social media advertising for the event

\$250 Festival Sponsor

Festival Sponsorship Includes:
2 Complimentary Tickets
Company Banner Displayed in Atrium at Royale Festival of Lights (not provided)
Inclusion of Logo on social media advertising for the event

\$100 Light Sponsor

Light Sponsorship Includes: Company Banner Displayed in Atrium at Royale Festival of Lights (not provided) Inclusion of Logo on social media advertising for the event

For more information on the event itself, go to page 9.





Business Briefs



Department of Labor Approves Wage Rate to fund paid family and Medical leave

The Maryland Department of Labor announced the first step in providing a state plan for Maryland workers to receive partially paid family and medical leave. The department has approved the initial contribution rate for the Family and Medical Leave Insurance (FAMLI) state plan to be 0.90% of covered wages divided equally — at 0.45% each — between the employer and employees for businesses with 15 or more workers. Employers do not need to participate in the state FAMLI plan, but if they opt out are required to offer a private leave plan from an approved insurer that provides the same level of leave coverage or better.

Click here for more information.

RAM Gala 2024 Award Nominations

The Restaurant Association of Maryland is now accepting nominations for the 68th Annual Awards Gala. The award nomination process begins this Monday, October 23rd. Both RAM members and the dining public will have 1 month to nominate those they feel are most deserving of the following awards:

Chef of the Year Manager of the Year Server of the Year Bartender of the Year

These awards are for those who relentlessly prove their skills and dedication to the industry while demonstrating top-notch leadership qualities. Anyone in Maryland is eligible to receive these awards. After public nominations, a committee of distinguished industry professionals selects five (5) finalists from each category for a public vote. You choose the winners.

Click here to nominate someone!

FTC's Proposed Ban on "Junk Fees"

President Joe Biden recently announced a proposed rule by the Federal Trade Commission to ban any hidden and bogus "junk fees", which can mask the total cost of concert tickets, hotel rooms, and utility bills. The FTC proposal is being coupled with the Consumer Financial Protection Bureau announcing that it will block large banks from charging "junk fees" to provide basic customer services. The U.S. Chamber of Commerce issued a statement that the "Washington-knows-best approach" would lead to fewer choices for consumers and make the economy less competitive. Following the president's speech on Wednesday, 10/11, Bob Pinnegar, CEO of the National Apartment Association, suggested that the proposed FTC rule could increase the cost of rental housing.

<u>Business Impact:</u> Micromanaging the American economy by imposing price controls and regulations has always yielded disastrous results. To properly provide financial relief to Americans, the Biden administration should address existing policies that are constraining economic growth and competition in the market, and work with the business community to inderstand various pricing practices.



Community Connections



Registration Open

www.Diakoniaoc.org or Scan QR Code

Registration Levels

\$30, if registered before November 1 \$35, if registered before November 21 \$40, up to 9:00AM on November 23



REGISTRATION AT 8 AM & WALK/FUN RUN AT 9 AM

WEAR YOUR BEST TURKEY DAY COSTUMES!!
WILL HAVE KIDS GAMES AND ACTIVITIES STARTING AT 8!

1st 250 participants get a free Tshirt!

Contact Amy Ginnavan for more information at Seasidecounseling@gmail.com



THANK YOU TO OUR SPONSORS!





















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AMERICAN JOB CENTER DIRECTORY

LOWER SHORE WORKFORCE ALLIANCE (LSWA) lowershoreajc.org / (410) 341-6010

ADULT SERVICES

- Job Training
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- Programing
- Job Preparation
- GED
- Dislocated workers and homemakers
- Persons with disabilities
- Migrant seasonal farm workers

YOUTH SERVICES

- Career Assessment
- GED
- Job Preparation
- Employment Assistance
- Educational Scholarships

PLOYERS & JOB SEEKERS

- Schedule Job Fair Events
- Post Job Openings
- Find Employees
- Tax Credits
- Job Journal

BOY SCOUTS OF AMERICA www.scouting.org / (410) 829-3024

- Cub Scouting
- Scouts BSA
- Venturing
- Sea Scouts
- Exploring

MARYLAND DEPARTMENT OF LABOR MWEJOBS.MARYLAND.GOV / (410) 341-8533

- Job Search Assistance
- Job Search Techniques
- Use of Computers, Printers, Copiers, Fax Machines, and Scanners to assist with job process
- Veterans Services
- Unemployment Insurance
- Labor market information
- Career Exploration Tools
- Re-employment Services
- Federal Bonding
- Employer Job Order Services
- Employer Recruitment Events
- Job Fairs

DIVISION OF REHABILITATION SERVICES (DORS) dors.maryland.gov / (410) 546-1580

- Apprenticeships
- Technology Assistance
- Ticket to Work Employment
- Career Planning
- Job Leads and Job Placement
- Benefits Counseling

SHORE TRANSIT www.shoretransit.org/ (443) 260-2300

- Regional Transportation
- Transit Tickets/Passes

DEPARTMENT OF SOCIAL SERVICES dhs.maryland.gov / 1-800-332-6347

- ans.marytana.gov / 1 000 552 05
- TCA/Food Stamps ServicesChild Care Scholarship
- **Program Long-Term Care**
- Affordable Health Care
- Job Placement Assistance

TELEMON CORPORATION

www.jobcorps.gov / (443) 397-9246

- National Farm Worker Jobs Programs
- ESL Classes for National Farm Worker Job Programs
- Financial Education Workshop

31901 Tri-County Way, Salisbury, MD 21804 | (410) 341-6515













OUR ECOSYSTEM PARTNERS

Adult Education and Literacy dllr.state.md.us/adultliteracy

Somerset County: (410) 677-4261 Wicomico County: (410) 334-2815 Worcester County: (410) 632-5071

- GED Test Preparation
- National External Diploma Program
- Classes in Reading, Writing, Math, and English for speakers of Other Languages
- Resume Preparation Assistance

Job Corps (410) 288-7041

 Residential vocational education and job training for young adults ages 16-24

MAC- MAINTAINING ACTIVE CITIZENS (410) 742-0505

- Senior Services
- Meals on Wheels
- Maryland Access Point
- Information and assistance for families, caregivers, disabled adults and seniors

SHORE UP! INC. (410) 749-1142

- Job Training and employment programs
- Energy assistance and family support programs
- Early childhood programs
- Programs for the elderly and disabled
- Housing programs



AJC MOBILE UNIT

Through multiple computer workstations, the mobile unit provides employment search and career guidance for individuals seeking Employment.



WIOA Title I is an equal opportunity program. It is the policy of the Lower Shore Workforce Alliance that no person shall be subjected to discrimination on the grounds of race, color, gender, religion, national origin, sexual orientation, age, marital or parental status, or disability. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special accommodations to participate in the program, please call 410-341-6515





ROYALE FESTIVAL

Lights



\$40 (21+) • \$20 (13-20) FREE (12 & UNDER)



OFFICIAL CHARITY PARTNER

TO PURCHASE TICKETS: https://cbo.io/royale/tix

SPONSORSHIPS ARE AVAILABLE! CONTACT ALEXANDRA MARGINEAN AT 410.524.7777 EXT. 2029 FOR MORE DETAILS

> 9100 Coastal Highway Ocean City, MD

TICKETS INCLUDE FOOD, BEER & WINE COMPLIMENTARY HOT CHOCOLATE FOR KIDS

GINGERBREAD HOUSE COMPETITION RAFFLE FOR A COMPLIMENTARY STAY! (\$500 Value)

> COOKIE DECORATING STATION & PICTURES WITH SANTA

OC STARS OPENING PERFORMANCE FOLLOWED BY LIVE ENTERTAINMENT



























The Inaugural

Military Veterans Charity Golf Tournament

Helping Our Veterans and Our Neighbors, Yesterday, Today and Tomorrow

HOSTED BY American Legion Post 166



Leathernecks

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BENEFITTING
Semper Fi &
America's Fund
Believe in
Tomorrow
Foundation

WHEN

Monday November 6, 2023

WHERE Ocean City Golf Club

11401 Country Club Dr.
Berlin, MD
Sponsorship Opportunities
Available

TIME

Shotgun Start at 9 A.M.



Play 1 of 2 Beautiful Courses
Newport Bay Course or Seaside Course

Registration is \$500 per team of 4 or \$125 per golfer.
Sign up as an individual, we will pair you with a team.
Includes 18 Holes of Golf Continental Breakfast/Lunch Awards Ceremony

For More Information:

Bob Broderick 410-353-0033 or

email: post166leathernecks@gmail.com



Diakonia, Inc.

12747 Old Bridge Road | Ocean City, Maryland 21842 Phone: (410) 213.0923 | Fax: (410) 390-3961 www.diakoniaoc.org

Providing Homeless Solutions on the Lower Shore for over 50 years.

Need to donate "end of season" product? Call us at 410-213-0923

September in Ocean City is bittersweet. As many shops close for the year and others change their focus, I hope it's been a good summer for you and your staff, as well as those you served. Over the past couple of years, you've faced numerous challenges: COVID-19, inflation, labor and material shortages, and rising wage expectations, and you're still here! **We celebrate your tenacity and resilience.**

We, at Diakonia, faced many of those same challenges:

- **lack of available housing** for those who come through our shelter programs has led to extended stays and a lack of availability of shelter beds for those who are newly homeless;
- rising food costs and reduction in SNAP benefits led to a strain on the use of our food pantry in the community;
- finding and **paying quality staff that are trained** to attend to those we serve—in an ever--increasing mental health crisis has become extremely difficult,
- and **inflation costs of "doing business"** have not escaped the realm of non-profit providers.

If you've had a difficult year. We get it. Thank you for your passion as a business owner in this community. Or...perhaps... you've had a good year and may want to invest some of those profits back into making our community better.

This year, Diakonia piloted a **Summer Rapid Response Outreach Program** in cooperation with OC Police, Fire, and Beach Patrol. Without any additional staff, Diakonia's team responded to 54 homeless persons on the boardwalk, local stores, and streets during the summer season. This was to provide a therapeutic resolution to those in need, while simultaneously hoping to help business owners deal with difficult situations that create customer anxiety. Of those served, 33% were able to be moved to a shelter, 5% were able to be transferred to substance abuse or mental health treatment, and another 5% were able to move into an apartment of their own. Our hope is to continue this commitment and be even more involved next summer with even better results. But in order to do that, we need your help. And here's a fun way to do that!

Diakonia will be hosting its **Second Annual Turkey Trot on the Ocean City Boardwalk** this Thanksgiving Holiday—hopefully bringing even more business to you before the end of the year.

Sponsorship Levels:

For more information go to: www.diakoniaOC.org

Become a Turkey Trot Sponsor! Call Ken at 410-213-0923 x117!

Harvest Sponsor - \$2000 *Includes 20 Walkers, Logo on event T-shirt, exhibitor table on the day of the event, social media recognition, banner in the registration area, and signs on walk route (Banner and signs must be provided by sponsor)

Autumn Sponsor - \$1000 *Includes 10 walkers, Logo on event T-shirt, social media recognition, banner in registration area, and sign on walk route (Banner and signs must be provided by sponsor)

Turkey Sponsor - \$500 *Includes 5 walkers, Logo on event T-shirt, social media recognition, and sign on walk route (Sign must be provided by sponsor)

T-shirt Sponsor - \$100 * Includes 2 walkers and Logo on event T-shirt

Tickets to walk are available on our website www.diakoniaoc.org and are \$25 until October 1st.

Sponsorship Benefits:

Prominent Brand Exposure: Your business logo will be featured on Turkey Trot event materials, including banners, T-shirts, and promotional items. In addition, we will acknowledge and highlight your business on our social media platforms, reaching thousands in our community.

Community Engagement: This is an excellent opportunity for your business to engage with the community, demonstrate corporate responsibility, and associate your brand with a meaningful cause.

Impact the Community: Most importantly, your sponsorship will translate to tangible support for services right here in Ocean City that provide mutual benefit to business owners.

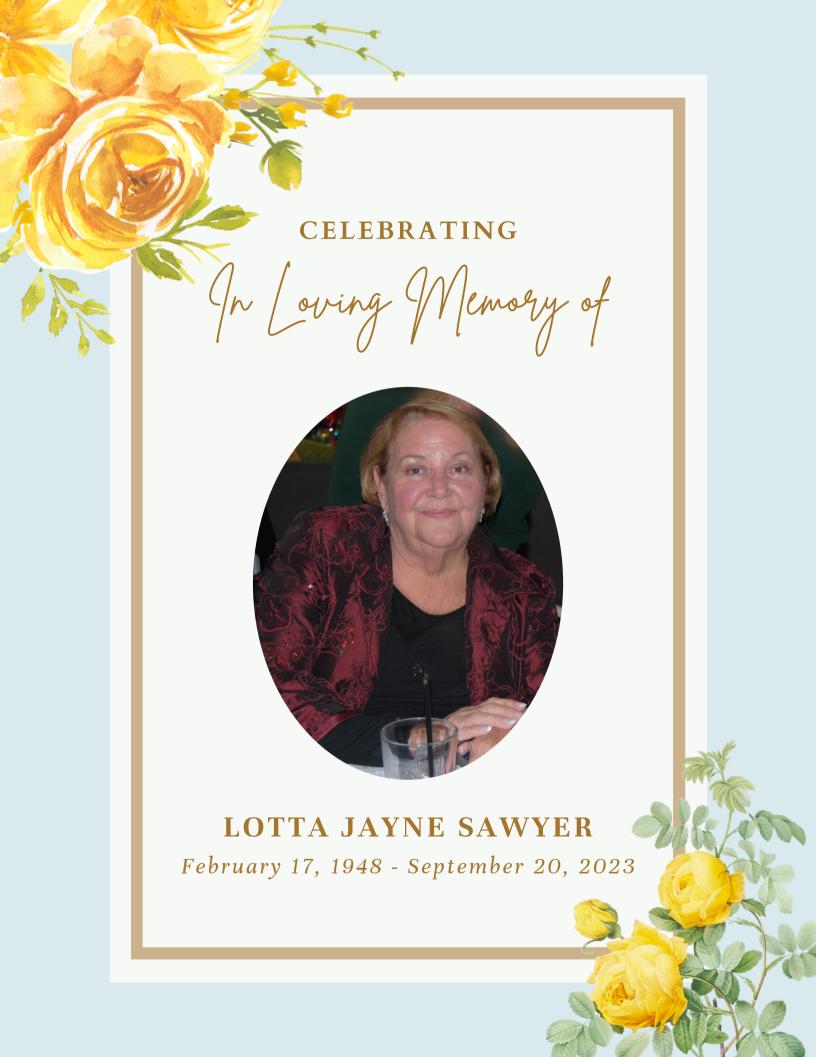
Our Food Bank is always looking for additional resources or food products. Our Thrift Store needs any old or unused furnishing or items that we will sell back to the public, with 100% of the profits being placed back into making our programs better. And any donation you might give goes to housing people experiencing homelessness.

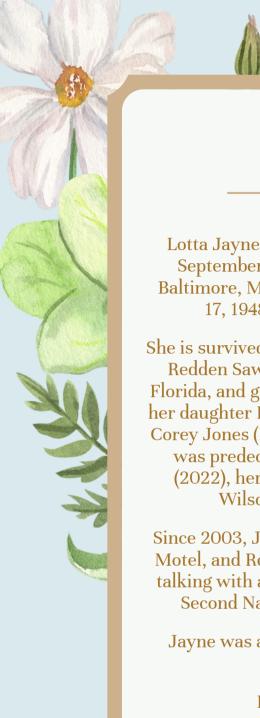
Our homeless shelter provides a warm bed for abused families, and the school bus is outside our doors every day picking up children from the shelter. Veterans are never turned down, and your donation supports them and others needing a place to recover and be restored. Please assist us during the upcoming holiday season, either by supporting the Second Annual Turkey Trot or just sending a donation. Anything would be greatly appreciated.

If you have any questions or would like to discuss this further, please do not hesitate to contact me (kargot@diakoniaoc.org) or 410-213-0923 x117. I'd be more than happy to set up a meeting at your convenience. Thank you for considering our request and your continued support of the Diakonia Homeless Shelter. Together, we can make a lasting difference.

Ken Argot, Executive Director, Diakonia

For more information go to: www.diakoniaOC.org





OBITUARY



Lotta Jayne Sawyer, 75, of West Ocean City passed away on September 20, 2023 after a brief illness. She was born in Baltimore, Maryland to Charles and Lotta Wilson on February 17, 1948. She graduated from Eastern High School.

She is survived by her husband of almost 42 years Charles "Pete" Redden Sawyer; her son, Patrick Dearborn, (Lisa) of Naples, Florida, and grandson Cooper. Her cousin Janette Knill (Danny), her daughter Dawn Watkins (Craig), and son Bucky, Her brother Corey Jones (Raye), Her 7-year-old Golden Retriever, Molly. She was predeceased by her younger sister Carol Lynn Wilson (2022), her parents Charles Wilson (1984) and Lotta Rider Wilson (2005), and special aunt Elenor Wison.

Since 2003, Jayne was an integral part of the Ocean City Hotel, Motel, and Restaurant Association where she thoroughly loved talking with all the members. Previously she was employed by Second National Bank and Ocean City Service Company.

Jayne was an excellent cook, and her spaghetti was famous among family and friends.

Everyone she met became her friend.

A celebration of Jayne's life will be held on Wednesday, October 18, 2023, at Coral Reef Restaurant on 17th Street from 1-3 PM.

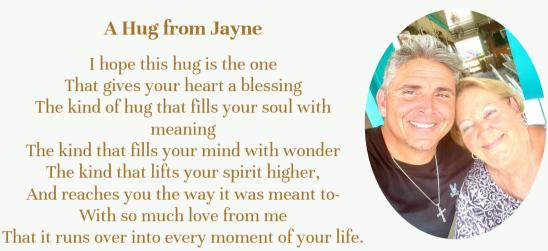


REMEMBER



A Hug from Jayne

I hope this hug is the one That gives your heart a blessing The kind of hug that fills your soul with meaning The kind that fills your mind with wonder The kind that lifts your spirit higher, And reaches you the way it was meant to-With so much love from me





Footprints

by Robert Longley

Few things are as fleeting As footprints in the sand; Sometimes we walk alone And sometimes hand in hand.

Both paths tell a story That waves may wash away; As long as we have the memory They live with us each day.

Come to the beach and remember; Make some footprints of your own, And think of days now absent And the memories we've known.

The water can be healing – It always was for me -Just take time to remember And I think that you will see.

REFLECTIONS



- A wonderful spirit, always looked forward to seeing her at dinners
- · Heartbroken this makes me so sad
- Such a beautiful kind soul! She will truly be missed.
- She was always so helpful, a kind person and friendly!
- So fun to be around, she was **super sweet.**
- Jayne was an absolute pleasure to work with --- wonderful and also so positive and cheerful she will be missed.
- I'm sure her memory will be a blessing to all who knew Jayne.
- · Heartbreaking, Very sad, we love, Jane
- She will be **missed by many**, especially in the OC community
- She was such a lovely lady.....always wearing a smile and happy to see you and help in any way she could. Another great human gone too soon. HMRA & community has lost a good one.
- Always enjoyed each other's company and working together. She was **always cheerful** and made me smile. She will be sorely missed.
- SOOOO sad to hear this. She was awesome.
- She will surely be missed at all HMRA events.
- Jayne was lovely, **such a sweetheart** and we will miss her.
- I am sorry to hear this news. She was so warm and had a way of making you instantly welcome. You will be missed, Jayne! My condolences to all who knew and loved her.
- She was a kind and wonderful person, Oh she was the sweetest.
- Mrs. Jayne was a **sweet soul with a kind heart** and always had a smile.
- I am heartbroken. What a sad loss for family and friends. A dear friend who was always awesome to be around and we always enjoyed working together. She was a kind soul. She will be sorely missed.
- This breaks my heart. Jayne **always met everyone with a smile**. RIP, my friend. Sending love to her family. I bake her sugar cookie recipe every Christmas.
- Jayne was **the best of the tourism "girls"**! She always had a smile and a kind word for everyone.
- She was always such a nice person! I always looked forward to her calling for the weekend report. An amazing lady!
- Jayne will be sorely missed by all who knew her and had the pleasure of working with her. She was always helpful and a delight to be around.
- She was awesome.
- Such a beautiful lady. I will miss running into her while shopping at Marshalls. I will miss her greatly
- I feel sorry for everyone who knew her and will miss her. Thanks for sharing. I am sure I am not the only one who knew her **friendly voice** and looked forward to talking to her.
- I had the pleasure of working with Jayne waaay back in the day. A lovely lady who always had a smile for everyone. You will be missed sweet lady!
- Jayne had such a kind way about her and always wore a smile! She will be missed by many.
- Jayne had a way of always making me feel important and loved. I loved our chats about dogs and everything else.
- Jayne will be sorely missed by all who knew her and had the pleasure of working with her. She was always helpful and a delight to be around.
- She was a **very Special Lady** and a very good friend. She will be greatly missed.
- Probably the **nicest person I've ever met**, One of my all-time favorite humans!